



Dear Mr. Wilcox

I would like to offer my sincerest apology to you and your staff. The voter registration data and instructions your staff provided were accurate and crystal clear. Due to the volume, we divided the mailings into three batches. Although the proofs we provided and your team reviewed were completely accurate, at some point during the second batch some of the data being printed became distorted. We are currently assessing our procedures to try and understand how this happened, and which records were printed incorrectly. We at Quality Printing and Mailing strive to offer the best Printing and Mailing services. Unfortunately, we made a mistake and some Voter Information Cards were mailed with incorrect information. We understand how important it is for you to provide accurate information and we apologize for this mistake.

Please let me know if you have any questions.

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